

Privacy Policy - General Data Protection Regulation (GDPR)

A privacy policy is a statement that discloses some of the ways our website collects, uses, discloses, and manages the data of its visitors and customers. It fulfills our legal requirement to protect our visitor's or client's privacy.

The type of information we collect;

We receive, collect and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information and purchase history. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name, email, password, communications); comments, feedback, service reviews, recommendations, and personal profile.

How we collect this information;

When you log into our website, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information and purchase history and when you send us a message through our contact form, we collect the personal information you give us such as your name, address and email address. Your personal information will be used for to deal with your query only.

Why we collect this information;

We collect such Non-personal and Personal Information for the following purposes:

1. To enable that you can readily contact us;
2. To provide our Users with ongoing customer assistance;
3. To comply with any applicable laws and regulations.

How we store, use, share and disclose our site visitors' personal information;

Our company is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to display our service to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications.

Wix.com stores your data on secure servers behind a firewall.

We do not use direct payment gateways

How do we communicate with our site visitors;

We may contact you to notify you regarding a message you have sent us, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via communication portals you have provided us with i.e. email, telephone, text messages, and postal mail.

Cookies and other tracking tools;

Our website is hosted by Wix and it tracks personal information through the use of cookies. *Please note: Third-party services, such as Google Analytics or other applications offered through the Wix App Market, placing cookies or utilizing other tracking technologies through Wix's services, have their own policies regarding how they collect and store information.*

Cookies are implemented in every site built by Wix. The table below sets out which cookies Wix implements on Wix sites:

Cookie name	Life span	Purpose
svSession	Permanent	Creates activities and BI
hs	Session	Security
incap_ses_\${Proxy-ID}_\${Site-ID}	Session	Security
incap_visid_\${Proxy-ID}_\${Site-ID}	Session	Security
nlbi_{ID}	Persistent cookie	Security
XSRF-TOKEN	Persistent cookie	Security
smSession	Two weeks	Identify logged in site members

Withdraw of your consent;

If you don't want us to process your data anymore please contact us at aandbmediation@gmail.com noting 'WITHDRAWAL OF CONSENT' in the email header.

Access, correct or amend any personal information;

If you wish us to delete, would like to access, correct or amend any personal information we have about you, you are invited to contact us at aandbmediation@gmail.com noting 'DELETE, ACCESS, CORRECT OR AMEND PERSONAL INFORMATION' in the email header.

Privacy policy updates;

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

For further information on your rights under the the General Data Protection Regulation (GDPR) Act, 2018, see <https://www.dataprotection.ie/docs>